

**A COURSE SYLLABUS – DOCTORAL SCHOOL
REGARDING THE QUALIFICATION CYCLE FROM 2021 TO 2025 .**

GENERAL INFORMATION ABOUT COURSE				
Course title	Conflict management			
Name of the unit running the course	Doctoral School in Rzeszow University			
Type of course (<i>obligatory, optional</i>)	Specialistic faculty			
Year and semester of studies	III/Semester V			
Discipline	Political and Administration Research			
Language of Course	polish			
Name of Course coordinator	Dr hab. prof. UR Maciej Milczanowski			
Name of Course lecturer	Dr hab. prof. UR Maciej Milczanowski			
Prerequisites	None			
BRIEF DESCRIPTION OF COURSE (100-200 words)				
<p>The subject Conflict management covers the issues of the conflict itself - its sources, types and effects, as well as methods of managing it. Negotiations and mediations play a key role in conflict management, and a separate part of the classes will be devoted to them, both in the form of lectures and practical exercises with exercises. An important part of the classes is also the analysis of social conditions - the environment in which the conflict takes place. The aim of the course is to develop competences in crisis response and proper conflict management, while being aware of its inevitability. An important element of the course is the analysis of the effects of conflicts, including international conflicts and wars, as well as the problem of human rights during armed conflicts. An important perspective in which the subject will be taught is social psychology, which presents the basic mechanisms of manipulating public opinion, stimulating and extinguishing conflicts.</p>				
COURSE LEARNING OUTCOMES AND METHODS OF EVALUATING LEARNING OUTCOMES				
Learning outcome	The description of the learning outcome defined for the course	Relation to the degree programme outcomes (symbol)	Learning Format (Lectures, classes,...)	Method of assessment of learning outcomes (e.g. test, oral exam, written exam, project,...)
Knowledge (no.)	(Knows and understands)			
1	The essence of the conflict, the causes of its occurrence, methods of its management and changes in the perception of the conflict as well as the latest theories.	P8S_WG/1 P8S_WG/2	Lecture	Oral Exam - substantive discussion
2	Research methodology regarding the discipline of politics and administration	P8S_WG/3	Exercise	Oral Exam - substantive discussion
Skills (no.)	(Able to)			
1	Use knowledge from various fields of science to identify the type of conflict and methods of managing it and solve problems related to such topics.	P8S_UW/1 P8S_UW/2	Lecture	Oral Exam - substantive discussion
2	Use appropriate communication methods also in an international and multicultural environment	P8S_UK/5 P8S_UK/2	Exercise	Activity during classes
3	Communicate on specialist	P8S_UK/1	Exercise	Activity

	topics to the extent that enables active participation in the international scientific community	P8S_UK/3 P8S_UK/4 P8S_UK/5			during classes	
Social competence (no.)	(Ready to)					
1	Critical assessment of the conflict situation and the use of knowledge and skills to manage the conflict	P8S_KK/1 P8S_KK/3	Exercise		Activity during classes	
2	Responsible initiation of activities in the public interest	P8S_KO/2	Exercise		Activity during classes	
LEARNING FORMAT – NUMBER OF HOURS						
Semester (no.)	Lectures	Seminars	Lab classes	Internships	others	ECTS
V	5	10				0
METHODS OF INSTRUCTION						
Lecture with presentation, discussion, Case Study, films and music illustrating and explaining the problem.						
COURSE CONTENT						
Lecture 1. Conflict – types, causes, consequences. 2. Social determinants of conflict/chaos theory Exercises 3. Conflict in intercultural communication 4. Conflict management methods 5. Negotiations						
COURSE ASSESSMENT CRITERIA						
Lecture - pass (no grade): attendance at classes, substantive discussion on the general criteria for the occurrence of conflicts, as well as their direct causes and consequences. Social conditions, including political, cultural and international conflicts. Conflicts at the interpersonal, inter and intra-group level. Chaos as a natural background for conflicts, operating in conditions of chaos, crisis situations. Exercise - passed lecture, pass with grade from the final test: 5 - Five types of responses to conflict. Johari Window – present in the context of conflicts and their management. 4.5 – Characterize negotiations, mediation and arbitration, give examples 4 – Discuss conflict management methods. 3.5 – List and characterize three types of conflicts, give examples. 3 – Discuss in general the causes of conflicts and conflicts occurring in intercultural communication.						
TOTAL PhD STUDENT WORKLOAD REQUIRED TO ACHIEVE THE INTENDED LEARNING OUTCOMES – NUMBER OF HOURS AND ECTS CREDITS						
Activity			Number of hours			
Scheduled course contact hours			15			
Other contact hours involving the teacher (consultation hours, examinations)			0			
Non-contact hours – student’s own work (preparation for classes or examinations, project, etc.)			15			

Total number of hours	30
Total number of ECTS credits	0
INSTRUCTIONAL MATERIALS	
Compulsory literature:	1. Chełpa S., Witkowski T., Psychologia konfliktów, Wałbrzych 1999.
Complementary literature:	<ol style="list-style-type: none"> 1. Krystyna Balawajder, Komunikacja, konflikty, negocjacje w organizacji /, Katowice 1998. 2. Nierenberg G. I., Sztuka negocjacji (tłum. Dariusz Bakalarz) Warszawa 1998. 3. Negocjacje i rozwiązywanie konfliktów / Harvard Business School Press ; Warren H. Schmidt [et al. ; tł. Tomasz Rzychoń], Gliwice 2005. 4. Zdzisław Uniszewski, Konflikty i negocjacje, Warszawa 2000.